

Last updated March 15, 2024

- To qualify for a refund, you must have actively participated in the live group coaching calls and in the Facebook group community. "Actively participated" is defined as showing up to at least 3 of the 8 possible calls and commenting or posting in the Facebook community once a week.
- Refund requests must be submitted in writing via email to info@ceciliariveracoaching.com within 30 days of enrollment. After 30 days, all payments are nonrefundable.
- Please allow up to 5-7 business days for processing refunds.
- Refunds will be issued in the same form as the original payment.
- This guarantee applies to all payment plans.
- By requesting a refund, you agree to forfeit access to program materials, resources, and Facebook groups.

Have any questions or concerns? Feel free to [contact me](#).